

Tyne and Wear Pension Fund (TWPF)

Annual Benefit Statements for 31 March 2023 for active members in the Local Government Pension Scheme (LGPS)

Dear Colleague,

Your Annual Benefit Statement at 31 March 2023 will be available to view from 21 July 2023 through your mypension account. Your Statement can be located within the documents area. This is an important document which sets out the pension you have earned to date and the projected pension at your normal retirement date.

It is important that you view your Statement every year so you can plan and make choices for the retirement you want.

Your Statement will also provide information about Death in Service benefits which may be payable in the event of your death.

Tyne and Wear Pension Fund's online service mypension

For those of you who haven't activated your mypension account, you can do so by visiting www.twpf.info/mypension

Being able to access your mypension account gives you the opportunity to: -

- View your pension record and make sure your pensionable service is correct
- Update your personal details, including your home address
- Run estimates of your pension entitlements and what if calculations to help plan for retirement
- Communicate with us by sending us a secure message
- Update and review your death grant nomination
- Upload documents and certificates direct to your account which is faster and more secure than sending them by post

If you experience any issues trying to access your account, or you are unable to activate your account, please ring the Pensions Helpline on 0191 424 4141 and choose option 3.

The benefits of being a LGPS member

The LGPS offers a valuable package of benefits for members and their dependants including:-

- A secure pension
- Flexibility to pay more or less into the Scheme
- Immediate payment of your pension if you become seriously ill
- Death benefits if you die in service

If you are not already a member of the LGPS and you would like to join the pension scheme, please complete an [opt in form](#) which can be found Tyne and Wear Pension Fund's website at www.twpf.info . Once completed, the form needs to be sent to your payroll provider so they can start deducting pension contributions from your salary.

Payslip Message Suggestions (dependant on characters allowed)

To access your TWPF Annual Benefit Statement, please register for the mypension online service at www.twpf.info

Documentation wording

As a member of the Tyne and Wear Pension Fund you can access your pension account through their online services mypension.

If you haven't already activated your mypension account, please do so by visiting www.twpf.info/mypension

Once you have activated your account you will be able to:

- View your pension record
- Update your personal details, including home address
- Run estimates of your pension entitlements and what if calculations to help to help plan for retirement
- Send TWPF a secure message
- Update your death grant nomination
- Upload documents and certificates

It is really important you have access to your **mypension** account so you can view your Statements and any other documentation provided by TWPF.

Other advantages of using the online services are:-

- Your documents will always be available to you and you can view them as often as you like
- Sending TWPF non-urgent queries through your **mypension** account is more efficient for you
- Uploading documents to your **mypension** account is instant and secure so you don't need to worry about them getting lost in the post

If you experience any issues trying to access your account, please ring the Pensions Helpline on 0191 424 4141 and choose option 3.